Chapter 9: Screening for Reportability

SEER*DMS uses a combination of automatic and manual workflow tasks to determine a record's reportability. The workflow can be configured to determine reportability automatically, based on local eligibility criteria, or it can be configured to defer screening decisions to registrars performing manual screening tasks. A manual worklist task is generated for any record that, according to your registry's policies, must be reviewed in order to ascertain reportability.

Use the worklist to reassign, track, and review open screening tasks according to your needs. For example, you may want to release or reroute tasks assigned to a user who is on leave. Further, a periodic review of the manual screening tasks could be helpful in evaluating the efficiency of your auto-screening configuration. Specific instructions are provided in *Chapter 4: Using the Worklist*.

In this chapter, you'll learn about

- Reportability Settings in SEER*DMS
- Opening a Screening Task
- Setting the Reportability Status
- Requesting Follow-back Information
- Viewing a Record's Reportability Status

Reportability Settings in SEER*DMS

The possible values for the reportability flag are described below. The criteria used to define each value are defined in the registry's configuration settings. Further, "Auditable" and "Non-reportable" may not be used by all registries or for all record types.

Automatic and manual screening tasks will set a record's reportability status to one of the following values (some values may not be used in your registry):

- **Reportable** The record contains data related to an eligible case as defined by your registry's criteria. The record continues through the workflow, ultimately becoming part of a patient set in the database.
- Auditable The record contains cancer-related data but is not a reportable case. The
 record is retained for use in casefinding audits. SEER*DMS processes the record to obtain
 potential follow-up information. If the record matches an existing patient set, the record
 should be linked at the patient level but not to a CTC. The automatic screening task may be
 configured to forward all auditable records to manual screening for review.
- Non-reportable The record contains data for a disease that is of no interest to your registry. It is not reportable and not to be included in audits. For example, this may be a medical record that was erroneously included in a data file sent by a facility. SEER*DMS processes the record to obtain potential follow-up information. If the record matches an existing patient set, the record will be linked at the patient level but not to a CTC.
- **Unknown** The record has not yet passed through automatic screening or the reportability status could not be determined due to missing or invalid data. The record is forwarded or maintained in a manual screening task.
- Not applicable The record is not a medical record and does not require screening, for example, it may be a record from the department of motor vehicles or voter registration. This value is set in an automatic task which determines record type; records with this setting are not screened for reportability.

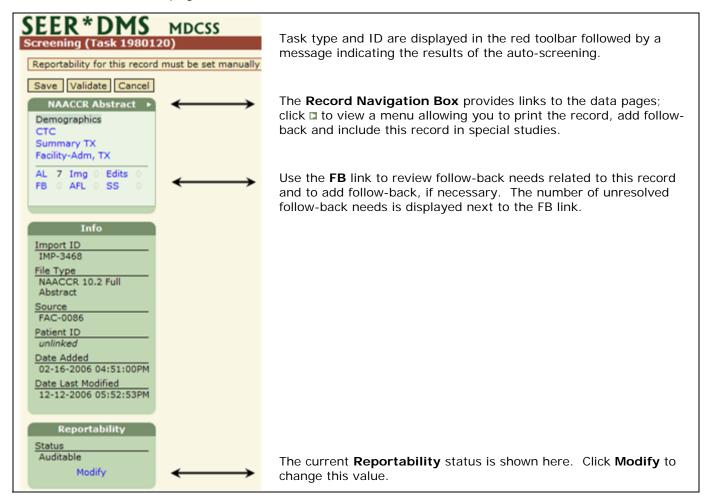
Opening a Screening Task

Requires system permission: screening

To open a screening task:

- Click a **Screening** link in the worklist summary on the home page. To resume a task assigned to you, click the link in My Tasks. To open an unassigned task, click the link listed in the Unassigned Tasks.
- To include tasks assigned to you, enter your user name in the **User(s)** filter.
- Check **Show Unassigned**, if appropriate.
- If you made changes to the filter settings, click **Apply**. 4.
- 5. Click the task ID to open the screening task.

Once you open the screening task, the record will be displayed in a format that is nearly identical to the format used to edit a record. Although you can review edit errors and change data fields, it is assumed that the edit errors will be handled during an editing task. For the purpose of screening, you will be reviewing data fields to determine reportability by focusing on the controls on the left side of the page (shown below).



Setting the Reportability Status

Requires system permission: screening

To set the reportability status for a record:

- 1. Follow the instructions in the *Opening a Screening Task* section of this chapter.
- 2. Review the record to ascertain reportability:
 - a. Click the links in the **Record Navigation** box to review fields on other data pages.
 - b. Click **View Text** to open a popup window showing all text fields at once. You can then move the popup window so that you can view the data page and the supporting text fields at the same time. Click **Close** to exit the Text Viewer.
 - c. To review a printed copy of the record, select **Print** from the record menu.
- 3. If you are able to ascertain reportability for this record, set the reportability status field:
 - a. Click **Modify** in the **Reportability** section of the left navigation panel.
 - b. Select a **Reportability** value from the drop-down list.
 - c. If you have selected *Auditable* or *Non-Reportable*, enter text in the **Reason** box. This documentation is useful for the purpose of casefinding audits.
- 4. If you require additional information or assistance to determine reportability, continue with step 5b to close the task.
- 5. Use one of the following methods to close this task:
 - a. If the reportability status is set to a value other than Unknown and the screening process is complete, end the task and allow the record to move forward in the workflow:
 - i. Click Save.
 - ii. Verify that **Forward to next workflow task on Save & Exit** is checked. This box must be checked to move the record to the next task in the workflow.
 - iii. Click Save & Exit.
 - b. If you require additional information or assistance to determine reportability:
 - i. If further information is required, submit a request for follow-back information (see the *Requesting Follow-back Information* section of this chapter).
 - ii. Click Save.
 - iii. To keep the record in a screening task, do not check the **Forward to next** workflow task on Save & Exit box (this box will be unchecked automatically unless you selected a tentative value for reportability status).
 - iv. Click Save & Exit.
 - v. If you require assistance, you may reroute the screening task to your manager or a colleague by following the instructions in *Chapter 4: Using the Worklist*.

Requesting Follow-back Information

Requires system permission: screening and fb_initiate

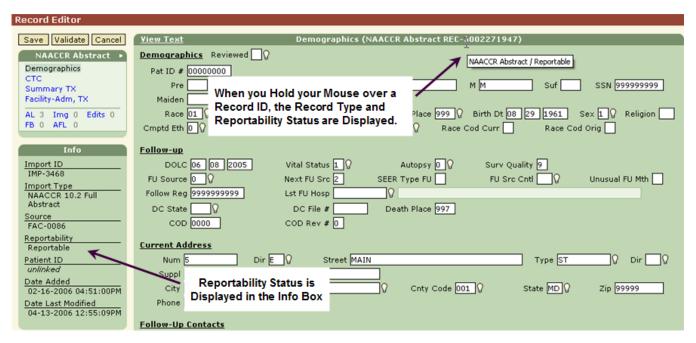
In SEER*DMS, a request for follow-back information is referred to as a "follow-back need". If you determine that additional information must be obtained from the reporting facility, you should submit a follow-back need. Your request will be associated with the record, allowing all users to review pending follow-back issues when reviewing the record data. If the information is required to ascertain reportability, you should save the record in a Screening task so that the task can be completed at a later time. Otherwise, you should set the reportability status and move the record forward in the workflow. Methods for saving the record and exiting the task are described in the Setting the Reportability Status section of this chapter.

You will receive an e-mail notification when a response to your request is processed and the followback need is closed. You or another staff member may update data fields based on the new information. As determined by registry policy, one staff member may be responsible for processing all follow-back responses, or the information may be given directly to the staff members who entered the follow-back needs.

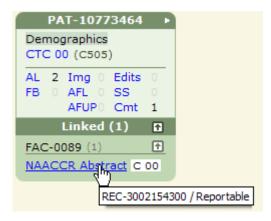
SEER*DMS enables users to access patient data via two routes: 1) the data can be modified while completing a worklist task, or 2) the record or patient set may be edited directly, outside the context of a task. If you suspended a Screening task pending the receipt of follow-back information, you must re-open and complete the task to allow the record to move forward in the workflow. You must either make changes to data fields based on the new information or verify that the appropriate changes were made. If you completed the task but need to update the record with the new information, use the Patient Lookup to search for the record. Instructions for submitting follow-back requests and processing the responses are provided in *Chapter 22: Follow*back.

Viewing a Record's Reportability Status

If you are editing an unlinked record, the reportability status is displayed in the Info box of the record editor.



To view the reportability status of a linked record in the patient set editor, hold your mouse over the Record Type. The Record ID and reportability status will be shown in a box just below type.

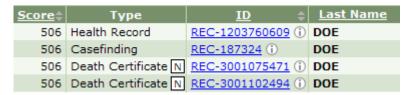


When record type is displayed in the Patient Lookup or a Match-Consolidate task, the Type field will include an icon indicating the record's reportability status:

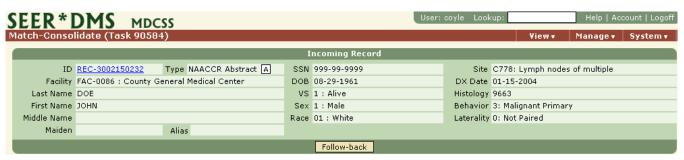
- Non-reportable
- Auditable
- Unknown (the record has not yet been screened)
- Not applicable; the record type is not screened (e.g., supplemental records)

No icon is displayed if the record is reportable.

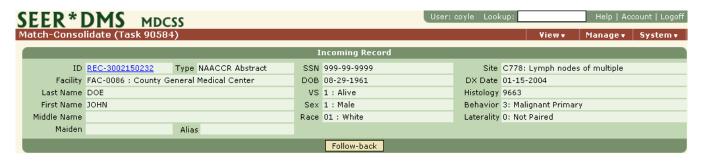
The icons are also displayed in the Type column of search and match results tables. If an icon is not displayed next to the record type, the record is reportable:



The icons are also shown next to the Type field for the Incoming Record of a Match-Consolidate task. In this example, the record is auditable.



In this example, the record is reportable (no icon is displayed):



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